

Feedback Questionnaire

Our Goal is 100% guest satisfaction. If you feel unsatisfied with something, please let us know and we will make every attempt to make it right in future

Name (Optional) _____

Room Number _____

How did you find the check in procedure ?

Excellent Good Average Poor Very Poor

How did you find your bedroom for
Cleanliness ?

Excellent Good Average Poor Very Poor

Comfort?

Excellent Good Average Poor Very Poor

How did you find the food we served you?

Excellent Good Average Poor Very Poor

How do you rate the facilities of the establishment?

Excellent Good Average Poor Very Poor

How did you rate the overall cleanliness of the public areas?

Excellent Good Average Poor Very Poor

How did you find the staff with regard to
Being Helpful?

Excellent Good Average Poor Very Poor

Being Polite/Courteous?

Excellent Good Average Poor Very Poor

Being Presentable?

Excellent Good Average Poor Very Poor

How did you rate the information provided in your room and reception area?

Excellent Good Average Poor Very Poor

What is your overall view of the establishment?

Excellent Good Average Poor Very Poor

We welcome your comments and suggestions on how to improve our service
and what we offer

Thank you for taking the time to fill out our questionnaire.
We value your opinion